Course Overview:
GEY 6646 will provide the student with an overview of the changing demography and the philosophical and legislative foundations for gerontology programs that provide services for aging individuals. Topics will include an in-depth review of the Older Americans Act and the various programs and services created because of this historic piece of legislation. This course will introduce students to aging services and a basic understanding of aging policy that created the “aging network” and of theories that can help explain help-seeking-behaviors. Students will identify the challenges inherent in providing services to older adults through various case studies, reports, interviews, and discussions.

Course Objectives:
1. Explain how the changing demography impacts the delivery of aging and care management services.
2. Explore theoretical underpinning for the creation of social services and care management programs.
3. Conceptualize and summarize federal legislation that established key programs for older adults.
4. Identify community services, federal and state, available for use in the care management process.
5. Describe service delivery models including private and integrated professional geriatric care management.
6. Understand and communicate how case management principles and techniques relate to the practice of care management throughout the continuum of geriatric care.

Required Textbook:

Course Organization:
This on-line course is designed to follow a weekly schedule and to utilize the course management system to create an interactive asynchronous learning experience. The course homepage contains everything you will need to complete this course including:

- A learning unit for each week of the course and details for completing assigned projects and discussions.
- Tools for communicating with the instructor and other students.

You should begin by reviewing course objectives and then reviewing the learning modules (in order - titled by week). Each learning module will contain some or all of these elements:

- Assigned chapter readings from your required textbook
- Supporting PowerPoint and other lectures
- Articles and additional readings or site reviews
Student Support for Distance Learning

Student Support Services

As a student in a distance learning course or program, you have access to the same student support services that on-campus students have.

- For course content questions, please consult your instructor.
- For any technical issues you encounter with your course, please contact the UF Computing Help Desk at (352) 392-4357 (392-HELP). Be prepared to give your name, GatorLink ID and student number as well as the course number and section (1001).
- For Help Desk hours, visit http://helpdesk.ufl.edu
- For a list of additional student support services, links, and information, please visit: http://www.distance.ufl.edu/student-services.

Special Accommodations

Students requesting disability related academic accommodations must first register with the Disability Resource Office. Contact information for this office may be found at http://www.dso.ufl.edu/drc.

The Disability Resource Center office will provide documentation to the student, who must then provide this documentation to the instructor when requesting accommodation. Students should plan on contacting the DRC prior to any perceived need for accommodation—i.e., at or before the beginning of the term.

Complaints

Should you have any complaints with your experience in this course, please visit http://www.distance.ufl.edu/student-complaints to submit a complaint.

UF Grading Scale

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Course Requirements:

Course Participation – Online Discussion Forums (5) 55 Points

The course discussion board provides a venue to increase interaction and is used to replicate a traditional class (face-to-face) discussion. Students are expected to participate in five required discussion forums for which there will be an initial question(s), topic, task, or assignment posted on the discussion board by the course instructor for the week containing a discussion forum. Students should post their initial response to the forum discussion topic for the assigned week by Friday, 11:00 pm Eastern Time (ET) of the week indicated on the course syllabus schedule (see below).

Each of the four discussion forum questions/topics are worth a maximum of 10 points and one Discussion Forum, Week 6, is worth 5 points. Combined total of available points for the Discussion Forums is 55 or 55% of your overall grade. Discussion responses will be based on content, creativity, flow of ideas, personal or professional experiences (if any), and responses relative to the topic.

Once you have posted your initial response to the opening question, you should then proceed to review the postings of your classmates and to respond to the postings of your classmates, just as you would in a traditional (face to face) class discussion. During the week, you should monitor the discussion board to respond to the postings of the course instructor and your classmates. The Discussion Forums comment and response portion will close on Sunday, 11:00 pm ET of the following week indicated on the course schedule (see below). The Important Dates page on the Home – Course Materials page lists all the due dates for all Discussion Forums and all of the Assignments for the course.

Note: Your instructor’s evaluation will be based on both quality (subjective) and quantity (objective) elements of your responses:

- Quality: Posts must reflect thoughtful consideration of the material assigned as well as appropriate responses to others’ postings that extend or expand on the conversation.
- Quantity: Credit for full participation will be awarded to those who post both an individual response and subsequently respond to others’ postings in a timely manner.

Conference Sessions

The scheduled Conference Sessions are not mandatory…the Individual Conference Reports are. Conference sessions provide the student the occasion to ask questions, comments on an idea or topic, review course material, and participate in a live group discussion. There will be an opening and a closing Conference at a minimum and the possibility of more as the course progresses. Conference sessions use both audio and video formats and may be recorded for future reference and viewing during this course.

Individual Conference Reports (2)
Individual Conference Reports are in conjunction with both Week 6 - Third Discussion Forum and Week 11 - Fifth Discussion Forum. Conference Reports are your verbal and interactive rendition of your Community Services Assignment and your Community Resources Assignment provided to us in a live, interactive conference to review your findings of both your interview assignments. Your Individual Conference Reports are part of your overall scores for the designated Discussion Forum week (Weeks 6 & 11). Additional information is provided on the course Home – Course Materials and Important Dates page.

Community Services Interview Assignment 10 Points

For this assignment, students will interview a person (Administrator, Director, lead person or supervisor of a department, agency, or business,) serving in a leadership position within a geriatric care setting or as an eldercare provider or advocate (i.e. nursing home, assisted living facility, Hospice facility, home health agency, etc.) Once you have gathered the information, you are asked to make a PowerPoint presentation of your findings to inform the rest of us in the Individual Conference Reports. There is no written paper to submit for this assignment Simply take the information obtained from the interview and transpose it to your presentation slides. You will present this PowerPoint to the rest of the class in your Individual Conference report on the day you preselected. You will follow up and post an initial note informing us that your Conference Report is ready to review in the Discussion Forum. You do not need to upload your presentation as it will be recorded in the Conference Reports. Guidelines and instructions for this assignment can be found on the Home/Course Materials page and the Important Dates page.

Community Resources Interview Assignment 20 Points

For this assignment, the student is required to conduct an interview with the Director, or an alternative person who can answer your interview questions, of your local Area Agency on Aging, or Aging and Disability Resource Center for the reason of identifying older adult resources available in your area. The assignment consists of writing a 10 to 12 page, graduate-level interview report based on the responses to your interview. Your PowerPoint presentation is based on the findings of the interview and used in your Individual Conference Report and for the Week 11 - Fifth Discussion Forum posting.

Guidelines for both the Community Resources Interview Assignment and the PowerPoint presentation are located on the Home/Course Materials and Important Dates page. Once your PowerPoint presentation is posted, you will then review the PowerPoint summaries of your fellow classmates as well as monitor your own individual discussion board for any questions or comments about your project summary.

Open Book Quiz 25 Points

At the end of the semester, you will be presented with a quiz consisting of 25 questions and multiple-choice, true/false responses. The questions will cover all assigned reading materials. You will have 90 minutes and one opportunity to complete the quiz. The quiz open and close dates are listed on the course syllabus and on the Important Dates page.
Topics

Growth of the Older Population
Growth of the Older Population of Racial and Ethnic Minorities
Implications of Demographic Characteristics for Community Resources
Care Management Programs
Challenges for Care Management Programs

Assigned Reading
Chapters 1 & 17
Administration for Community Living (Links to an external site.)

Additional Reading

2019 Senior Report - (Website) America's Health Rankings - United Health Foundation - America's Health Rankings Senior Report: A Call to Action for Individuals and Their Communities offers a comprehensive analysis of senior population health on a national and state-by-state basis across 35 measures of health. This is an interactive report that is quite good and well worth exploring.
Senior Report 2019 (Links to an external site.) - (Report PDF) America's Health Rankings - United Health Foundation - The 2019 report includes a special 15-year focus on the health of seniors aged 65 to 74. This perspective examines how the health of young seniors has changed from 2002 to 2017 regarding population demographics, behaviors and health outcomes. Excellent collection of the latest data regarding 65+ in the US. Share this with friends.
Public Health Perspectives on Care Management - Martha A. Eastman RN, PhD., CMC - Journal of GCM
Targeting Older Americans Act Services Without Means Testing: Meeting the Challenge (Links to an external site.) - The Center for Social Gerontology - 32 pages and addresses current issues on providing services through OAA, specifically legal services. This is interesting as they talk about means testing that is prohibited by the OAA.

Presentations
How's Charlie? The Healthcare Debate. The Elderly
by Russell Stahl, MD and Jay Vanston, MD

Population Trends in Aging
by Eldercare One Source and ECOS Online Courses - borrowed from another course.

Focus is on 65+ individuals. Time - 10:11

Welcome Discussion Forum
Please click on Week - 1 Discussion forum “Welcome” and provide a brief summary as to how you became interested and involved in aging and adult services.

Welcome and Orientation Conference
Welcome and Orientation Conference - Thursday, August 22 at 7 pm ET. We will review the syllabus, course content, assignments, due dates, required participation, Canvas navigation and any questions or issues regarding the course. Please click the Zoom Conferences button and proceed to Welcome Conference and follow the directions to join.

Online Content
Human Rights of the Elderly - Frédéric Mégret Assistant-Professor, Faculty of Law, McGill Canada Research Chair in the Law of Human Rights and Legal Pluralism (20 pages) I think this is a good article about basic human rights

Today's Multicultural Babies Reflect America’s changing Demographics (Links to an external site.) http://www.pewresearch.org/fact-tank (Links to an external site.) - Gretchen Livingston.

Links to Resources (Links to an external site.) - No Wrong Door - ACL - No Wrong Door Logo - States have these “one-stop shopping” models to help people receive public and private services regardless of which organization they contact. Therefore, they are sometimes called “no wrong door.” If people contact an organization within this system, they can be connected with information, referrals and supports, resulting in “no wrong door” to services irrespective of their age, income or disability.

Aging in America: Crisis in long term care (Links to an external site.)

CBS Sunday Morning

Next Week - Readings, Presentations, First Discussion Forum, Online Content

Week 2  Aug 26 - Sept 1

Topics

Legislative Foundations of Social Programs and Services
Emergence of the Aging Network
Titles of the Older Americans Act
Funding for the Older Americans Act
Social and Political Influences on Aging Policies and Programs
Challenges for the Older Americans Act

Assigned Reading
Text Chapters 2 & 20

Additional Reading
Care Management: Building Community Capacity to Support Aging in Place - Journal of GCM.
The Aging Services Network: Serving a Vulnerable and Growing Elderly Population in Tough Economic Times (Links to an external site.) - Carol V. O'Shaughnessy, Principal Policy Analyst.

Older Americans Act: Overview and Funding (Links to an external site.) - Kirsten J. Colello and Angela Napili - July 16, 2018 - Congressional Research Service - The OAA statutory language contains seven titles, which are summarized in this section, highlighting selected activities. Funding for most OAA programs is provided in annual HHS appropriations; OAA Title V is part of annual DOL appropriations. The next section provides information on FY2017 appropriations and the act’s funding history.

Appendix A provides detailed OAA program budget authority for FY2009 through FY2018.

2016 - OAA - FAQs (Links to an external site.) - ACL - 2016 Older Americans Act Reauthorization Frequently Asked Questions.

Presentations
The Most Difficult Healthcare Decisions Part 1 (Links to an external site.)

Dr. Kenneth Iserson

The Most Difficult Healthcare Decisions Part 2 (Links to an external site.)

Dr. Kenneth Iserson
Reframing Long-term Supports and Services: The Aging Network & the White House Conference on Aging (Links to an external site.)

**First Discussion Forum**

Please click Week 2 - First Discussion Forum. Read and respond to the topic or questions provided. Initial responses are due by Friday, August 30 at 11:00 pm ET. Comments to other posts continue through Sunday evening of the following week. Please refer to your Discussions Forum section in your syllabus for suggestions for appropriate responses. This is a graded Discussion Forum.

This First Discussion Forum will use the traditional written posting and responding format. The remaining Discussion Forums have specific instructions for your initial posting requirements. Please refer to the Discussion Forums page for additional information for responding to this or any other Discussion Forum.

**Online Content**

The Older Americans Act (Links to an external site.) - Senator, Presidential Candidate, Bernie Sanders.


Understanding the Basics of the Patient-Centered Medical Home (Links to an external site.) - Jennifer Bresnick - Healthcare Analytics, Population Health Management, Healthcare Big Data - The patient-centered medical home is a structured approach to primary care delivery that stresses putting the patient-provider relationship at the core of all healthcare decision making. In order to support the entirety of a patient’s primary care needs, a PCMH provider develops a team-based approach to healthcare with an emphasis on preventative services, care coordination, and access to care.

Bringing the Patient-Centered Medical Home Into the Community (Links to an external site.) - By Jennifer Bresnick - Healthcare Analytics, Population Health Management, Healthcare Big Data - Developing meaningful relationships and dialogues with the wider community, including public health departments, pharmacies, long-term care and home care providers, schools, behavioral healthcare providers, and workplaces, is a crucial factor for PCMH success.

The Aging Population: The Increasing Effects on Health Care (Links to an external site.) - Anyssa Garza, PharmD - Pharmacy Times - According to the Global Health and Aging report presented by the World Health Organization (WHO), “The number of people aged 65 or older is projected to grow from an estimated 524 million in 2010 to nearly 1.5 billion in 2050, with most of the increase in developing countries.” In addition, by 2050, the number of people 65 years or older is expected to significantly outnumber children younger than 5 years of age.

Affect of Aging Population on U.S. - Sandeep Chandrasekhar (Links to an external site.)

Next Week - Readings, Presentations, Online Content

**Week 3 Sept 2 - Sept 8**

Topics

Social Care for Older Adults
Informal and Formal Interaction
Psychosocial Theories to Service Use
The Psychology of Help-Seeking Behavior
Policy Background
Users and Programs
Information and Referral/Assistance Process

**Assigned Reading**
Text Chapters 3 & 4
Creating a Community Coalition for Caregivers - Stacey Kolomer, PhD, and Cara Van Voorhis - Journal of GCM.
A Profile of Older Americans 2018 (Links to an external site.) - ACL - A very good, up-to-date overview - Home and Community Based Services - Excellent resource.
Access to Public Benefits among Dual Eligible Seniors Reduces Risk of Nursing Home and Hospital Admission and Cuts Costs - Ginger Zielinskie, MBA, Laura Samuel, PhD, CRNP, Sarah Szanton, PhD, ANP, FAAN, Charles Betley, MA, Rachel Cahill, MPA - relatively little is known about whether specific non-medical interventions can positively impact health outcomes and associated healthcare costs, particularly among low-income seniors and other high-utilizers.

Presentations
Patterns of Service Use Lecture Slide Notes
Information & Referral Lecture Slide Notes

Online Content
Eldercare Locator (Links to an external site.) - Eldercare Locator, Celebrating 20 Years, Connecting You to Community Services - Welcome to the Eldercare Locator, a public service of the U.S. Administration on Aging connecting you to services for older adults and their families. You can also reach us at 1-800-677-1116.
About the National Aging Network (Links to an external site.) - A very good site. Tons of info
National Association of Areas Agency on Aging (Links to an external site.) - n4a - The maturing of America’s baby boomer generation has brought our nation to an unprecedented, long-term shift in our country’s age demographics. By 2030, 73 million—or one in five—people in America will be 65 or older. Communities—rural ones in particular—across the country are already seeing the new realities brought about by this historic population shift, with ratios of older adults far exceeding the current national average, and available services unable to keep pace with the growing need. By 2030, all communities in the U.S. will face this new reality. Lots of good info in here as well.
Social Welfare in the United States (Links to an external site.)

Next Week - Readings, Presentations, Second Discussion Forum, Online Content

Week 4 Sept 9 - Sept 15
Topics
Senior Centers and Recreation
Barriers to Senior Center Participation
Models of Senior Centers
Programs Offered at Senior Centers
Addressing Diversity
Challenges for Senior Centers
Income Programs
Social Security
Pension Benefits
Respite Services
Recognized by the Older Americans Act (OAA) as a community focal point, senior centers have become one of the most widely used services among America’s older adults. Today, 11,400 senior centers serve more than 1 million older adults every day.

Assigned Reading
Text Chapters 7, 9 & 16

Additional Reading
The aim of this second study is to understand better who is providing and receiving care, how caregiving impacts family relationships and personal experience, how Americans 40 or older receive information on long-term care, and which policy measures they think would improve long-term care.

Compare Long Term Care Costs Across the United States (Links to an external site.) - Genworth

Compare the costs of long term care across a variety of settings throughout the US.

Older Americans Were Sicker and Faced More Financial Barriers to Health Care Than Counterparts in Other Countries (Links to an external site.) - 2017 Commonwealth Fund International Health Policy Survey of Older Adults - Robin Osborn, Michelle M. Doty, Donald Moulds, Dana O. Sarnak, and Arnav Shah - An international survey of older adults finds that seniors in the United States are sicker than their counterparts in 10 other high-income countries and face greater financial barriers to health care, despite the universal coverage that Medicare provides. Across all the countries, few elderly adults discuss mental health concerns with their primary care providers. Moreover, nearly a quarter are considered “high need” — meaning they have three or more chronic conditions or require help with basic tasks of daily living.

Securing Social Security's Future (Links to an external site.) - Jonathan Peterson - AARP Bulletin - Most experts agree that Social Security will endure as the foundation of retirement security for the vast majority of Americans — and not just for boomers but for their children, grandchildren and great-grandchildren as well.

Medicare And Medicaid At 50 (Links to an external site.) - Jul 17, 2015 | Mira Norton, Bianca DiJulio, and Mollyann Brodie - Kaiser Family Foundation - While the public generally values these programs, policymakers are faced with budget constraints as well as competing priorities and interests, and as a result, there are often debates about the effectiveness of the programs and the directions they should take. As the programs reach their 50th year, the Kaiser Family Foundation conducted a nationally representative survey of Americans to explore the public’s views of these programs, their experiences as beneficiaries, and their opinions on proposals for future changes.

Long-term Care in the United States: A Timeline (Links to an external site.) - Kaiser Family Foundation - This timeline outlines the major milestones in LTC from the nursing home era, which created an institutional bias in LTC, to the era of home and community based services (HCBS) and integration, and into the era of health reform and beyond. These milestones include key legislation and court decisions that were instrumental in providing LTC funding; improving the quality of care and safety in nursing homes; and allowing people with LTC needs to stay in their communities. Despite these successes, proposals by commissions and legislators for broader and more comprehensive national LTC policies have not been fully realized; though efforts in this area continue.

Senior Centers: Innovative and Emerging Models - Manoj Pardasani and Peter Thompson - Nationally, 11,000 senior centers play a vital role in supporting community dwelling older adults by offering a diverse array of recreational, nutritional, health, and social service programs. The purpose of this study was to identify innovative models of senior centers nationwide and evaluate their impact on the communities they serve. Applying a multiple-case study approach to a national survey sample, six innovative models were identified by members of the New Models Taskforce (NMTF), a project sponsored by the National Institute of Senior Centers (NISC). The NMTF hoped to document the innovative efforts of senior centers to reimagine and reposition themselves within the aging services field. This article will highlight the defining characteristics of each model and discuss their implications for the field. The potential impact of each model on the senior center field will be illustrated.

Innovate or Else: Challenges for the 21st-Century Senior Center (Links to an external site.) - Rita Mary Dichele - Today it is difficult to calculate exactly how many elders use the centers, as methods for keeping track of attendees are inconsistent, with no official census taken. But the NCOA estimates that approximately 1 million older adults attend senior centers daily.

Presentations
Income Programs Lecture Slide Notes
Respite Services Lecture Slide Notes
Seniors | Senior Center Programs (Links to an external site.)
Second Discussion Forum
Please click Week 4 - Second Discussion Forum. Read and respond to the topic or questions provided. Initial responses are due by Friday, September 13 at 11:00 pm ET. Comments to other posts continue through Sunday evening of the following week. Please refer to your Discussions Forum section in your syllabus for suggestions for appropriate responses. This is a graded Discussion Forum.

This Second Discussion Forum will require you to upload an audio recorded, PowerPoint presentation of your findings of your visit to the Community Center to the Shared Files Folder. Once you have uploaded your presentation to the folder, please go the Week 4 – Second Discussion Forum and post a short note saying that your presentation is ready for review. Follow up with review of other presentations and comment accordingly in the Discussion Forum for the remainder of the allotted time. Please refer to the Discussion Forums page for additional information for responding to this or any Discussion Forum.

Online Content
picture of John David Sweeney, Jr.

Multi-purpose with a twist: Emerging trends in senior center focus and design - LifespanPerspective - Today, while most senior centers continue to serve older adults in multidimensional ways, many are adopting specific areas of focus as the centerpiece of their marketing approach, image, and facility. Historical Background and Development of Social Security (Links to an external site.) - www.ssa.gov (Links to an external site.) - Everything you wanted to know about Social Security. Good information when it became the Social Security Act. Why We Need to Get Rid of Senior Centers (Links to an external site.) - Kerry Hannon - Why must old people cluster together where they live and where they socialize? I think it could be much better for them to mix with multiple generations. FY2017 NISC Annual Report (Links to an external site.) (National Institute of Senior Centers) - NCOA - NISC has had a busy year, and we are grateful that you decided to join us as we strive to support senior centers nationwide. Take a look at everything that has happened in the last 12 months in our Annual Report. There may be a few things you might have missed! (Links to an external site.) Philadelphia Corporation for Aging HealthCare System Overview (Links to an external site.) Khan Academy Ben Finds Love...At the Senior Center (Links to an external site.) Max Cool

Next Week - Readings, Presentations, Online Content

Week 5     Sept 16 - Sept 22
Topics
Long Term Care Services
Policy Background
Payment for Nursing Home Care
Users and Programs
Staffing Patterns
Activity Programs
Improving QOL in Nursing Homes
Mental Health Services
Challenges for Mental Health Programs
Mental Health Services for Family Caregivers
Challenges for Family Caregiver Mental Health Programs

**Assigned Reading**
Text Chapters 12 & 19

**Additional Reading**
Nursing home federal regulations and guidelines - www.nsclc.org (Links to an external site.)
Compare Nursing Home Quality - Medicare.gov (Links to an external site.) - Compare the nursing homes you're considering by these criteria: Five-Star Quality Rating, Health inspections, Nursing home staffing, Quality measures, Fire safety inspections.

Overlooked and Underserved: Elders in Need of Mental Health Care - Trudy Persky, MSW, ACSW - Elders account for only 7 percent of all inpatient psychiatric services, 6 percent of community mental health services, and 9 percent of private psychiatric care. Less than 3 percent of all Medicare reimbursement is for the psychiatric treatment of older patients. It is estimated that 18 to 25 percent of elders are in need of mental health care for depression, anxiety, psychosomatic disorders, adjustment to aging, and schizophrenia.

The State of Mental Health and Aging in America (part 1) - This first issue brief reviews existing data and lays the foundation for understanding key issues related to mental health in adults over 50.
The State of Mental Health and Aging in America (part 2) - This second brief focuses on the topic of depression, an important and emerging public health issue with several evidence-based programs that communities can use to improve the mental health and quality of life of older Americans.

**Presentations**
Mental Health Services - Lecture Slide Notes
A Look Back at Mental Health Services for the Elderly - Phil Stafford - Phil has spent many years working with older adults and discusses what happened in the past with mental health for the elderly.

**Online Content**
JUSTICE IN AGING - A number of well-done, short videos on subjects related to older adults.
8 Predictions on the Future of Senior Care (Links to an external site.) and Senior Living Expert Panel: Top 6 Predictions for 2014 (Links to an external site.) - Sarah Stevenson - The rising cost of assisted living means that some families are looking at aging in place, home care and multigenerational housing instead of other care options.
Substance Abuse and Mental Health Services Administration (Links to an external site.) - SAMHSA - Homepage with tons of info.
Issue Brief 5: Prescription Medication Misuse and Abuse Among Older Adults (Links to an external site.) - www.SAMHSA.gov (Links to an external site.) - The Substance Abuse and Mental Health Services Administration (SAMHSA) and Administration on Aging (AoA) commissioned a series of Issue Briefs to address behavioral health issues that are important to older Americans. The Issue Briefs identify key information and opportunities for action that can improve the lives of older people. This Issue Brief offers strategies for education, screening and early interventions for prevention of prescription medication misuse and abuse.
Long-Term Care Crisis (Links to an external site.)
PeroneCommunications
Next Week - Readings, Presentations, Community Services Interview Conferences, Online Content

Week 6    Sept 23 - Sept 29

Topics

Nutritional Status Among Older Adults
Physical and Psychosocial Factors that Influence Nutritional Status
Challenges for Nutrition Programs
Health Status of Older Adults
Federal Health Care Policy
Health Promotion and Wellness

Assigned Reading
Text Chapters 10 & 11

Additional Reading
Health Promotion and Wellness - Journal of GCM - Stephanie Fallcreek, MSW, DSW.
Medicare's Next 50 Years: Preserving the Program for Future Retirees - Robert Moffit, PhD - The Heritage Foundation - To preserve the program for future retirees, Congress and the new Administration must solve its recurrent problems and improve its performance.
Helping Rural Seniors Age In Place (Links to an external site.) - Joshua Ewing - National Conference of State Legislatures - The overall rural population has been declining in recent years; however, those living in and moving to rural areas are most commonly older Americans. This older rural population creates a growing need for services, which will increase as more and more baby boomers reach retirement age.
Health Homes (Links to an external site.) - Medicare.gov - The Affordable Care Act of 2010, Section 2703 (1945 of the Social Security Act), created an optional Medicaid State Plan benefit for states to establish Health Homes to coordinate care for people with Medicaid who have chronic conditions. The Centers for Medicare & Medicaid Services (CMS) expects states health home providers to operate under a "whole-person" philosophy.
The Case for Healthy Places - Project for Public Places - Project for Public Spaces, Inc. is a nonprofit planning, design and educational organization dedicated to helping people create and sustain public spaces that build stronger, healthier, and happier communities.
Hunger in Older Adults - Meals on Wheels - Food insecurity is not just worrying about getting the next meal, however. It is a strong predictor of chronic disease and diabetes, heart disease, stroke and lung disease.

Presentations
Nutrition & Aging | Aging Matters | NPT Reports (Links to an external site.)

NPT Reports - Of the diseases that can affect how we age, malnutrition is not an obvious one. However, researchers say more and more older adults are malnourished, including people who may look healthy or who may even be overweight. The documentary "Nutrition and Aging" examines the hidden epidemic of malnutrition and undernutrition among older adults in the United States. National reports consistently show that Tennessee is among the worst states when it comes to percentage of adults age 60 and older who face the threat of hunger or lack access to quality food, what is known as “food insecurity.” Aging presents other challenges to maintaining a balanced diet, including changes to how bodies process foods and nutrients, how our digestive system works, and how foods taste. Some older people develop difficulty swallowing; others are not able to shop for or prepare meals, while others find the cost of groceries to be a deterrent. The result of these numerous factors is that one in four older adults has some form of malnutrition.

Healthy Nutrition and Mealtime for Seniors - Professional Caregiver Webinar (Links to an external site.)
Lakelyn Hogan, Home Instead Senior Care

US Healthcare: Access, Cost and Quality (Links to an external site.)

Donna Gurule

**Community Services Interview - Individual Conference Reports**

Your individual Conference Reports are in conjunction with the Week 6 - Third Discussion Forum posting and response portion of the Week 6 - Discussion Forum. Please review the Week 6 - Third Discussion Forum instructions. The intention for this assignment is for the student to present their PowerPoint interviews in an interactive, conference-style format. You have the opportunity to sign-up for the day you choose and, depending on class size, can vary from two, three, or more presentations in one Conference Session over multiple days.

Individual Conference Reports begins on Tuesday, September 24 and continuing through Friday, September 27 or until finished. Please take a minute to go to the Community Services Interview - Conference Reports Sign-up to choose your day, or in this case, evening.

Once you have completed your Individual Conference Report, you are to post a note to the Week 6 - Third Discussion Forum informing us that your presentation is ready for review. You do not have to upload your PowerPoint as that will be recorded in your Conference Report. You will than have the rest of the time to review and respond to other presentations until the close of the Discussion Forum.

**Online Content**

Overview of the Evaluation of the Elderly Nutrition Services Program (Links to an external site.) - Mathematica Policy Research

Senior Farmers’ Market Nutrition Program (Links to an external site.) - http://www.fns.usda.gov/ (Links to an external site.) - The Senior Farmers' Market Nutrition Program (SFMNP) awards grants to States, United States Territories, and federally-recognized Indian tribal governments to provide low-income seniors with coupons that can be exchanged for eligible foods (fruits, vegetables, honey, and fresh-cut herbs) at farmers’ markets, roadside stands, and community supported agriculture programs.

Please Address Current Healthcare Policy and Specific Trends Involving Technology (Links to an external site.) - Smith Seckman Reid - The SSR Healthcare Technology Summit panel of experts discusses current healthcare policy and where federal policy is headed, and any decisions or trends around technology specifically that they see changing as a result of our current focus and direction.

The Future of Medicare (Links to an external site.)
The American Association of Physicians & Surgeons

Meet Geneva, One Missed Meal Away from Hunger (Links to an external site.)
Geneva - NCOA

Next Week - Readings, Presentations, Online Content

**Week 7   Sept 30 – Oct 6**

Topics

Transportation Patterns of Older Adults
Barriers to Public Transit Use
Challenges for Transportation Programs
The Person-Environment Fit Model
Challenges for Independent Living Programs
Supportive Living Environments
Challenges for Supportive Living Environments

**Assigned Reading**
Text Chapters 14 & 15

**Additional Reading**


Alzheimer's Disease and Healthy Aging Data Portal (Links to an external site.) - CDC - The Healthy Aging Data Portal provides easy access to CDC data on a range of key indicators of health and well-being, screenings and vaccinations, caregiving, and mental health, including subjective cognitive decline among older adults at national and state levels.

Coordinating Council on Access and Mobility (Links to an external site.) - Federal Transportation Administration - The Coordinating Council on Access and Mobility (CCAM) is a partnership of federal agencies working to build ladders of opportunity across America by improving the availability, quality and efficient delivery of transportation services to people with disabilities, older adults and people with low incomes.

**Presentations**

Older Drivers (Links to an external site.) - NHTSA - If you are an older driver or a caregiver, NHTSA encourages you to talk about driving safety. We offer material to help you understand how aging can affect driving and what you can do to continue driving safely as you age, such as adapting a vehicle to meet specific needs. - A series of videos and a ton of information about older drivers

Successful Aging of Societies: Challenges and Opportunities (Links to an external site.)

John W. Rowe, MD, Columbia University Mailman School of Public Health

Friesen Conference 2014 - The "Village" Concept (Links to an external site.)

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**Online Content**

Safety Solutions for Older Drivers (Links to an external site.) - The Roadway Safety Foundation - - The Roadway Safety Foundation has created several videos designed to educate the public about older driver safety issues. As the nation’s population grows older, it is imperative that motorists are well-informed about the various issues facing seniors.

Integrating a Person-Environment Perspective (Links to an external site.) - Brian Garavaglia, PhD - With recent regulations averring the need for nursing facilities to be more homelike environments, many nursing facilities today have invested in state-of-the-art environments that are esthetically pleasing. Yet, aesthetically pleasing environments that have been modernized and pleasant to the eye still fail to meet the needs of many residents.

Welcome to the National Aging and Disability Transportation Center (Links to an external site.) - Our goal is to promote the availability and accessibility of transportation options for older adults, people with disabilities and caregivers.

Traveling Towards Disease: Transportation Barriers to Health Care Access (Links to an external site.) - Samina T. Syed, Ben S. Gerber, & Lisa K. Sharp - Transportation is often cited as a major barrier to
healthcare access. Studies have found transportation barriers impacting health care access in as little as 3% or as much as 67% of the population sampled.

President Johnson signing into law establishing Department of Housing and Urban Development (Links to an external site.)

Next Week - Readings, Presentations, Fourth Discussion Forum/Power Point Presentations, Online Content

Week 8 Oct 7 – Oct 13

Topics

Volunteer and Intergenerational Programs
Challenges for Volunteer and Intergenerational Programs
Policy Background
Educational Level of Older Adults
Lifelong Education
Challenges for Educational Programs

Assigned Reading
Text Chapters 5 & 6

Additional Reading
At Grandmother’s House We Stay (Links to an external site.) - Gretchen Livingston - Pew Research Center - In 2011, 7.7 million children in the U.S.—one-in-ten—were living with a grandparent, and approximately 3 million of these children were also being cared for primarily by that grandparent.

Older Workers (Links to an external site.) - Office of Disability Employment Policy - Today, a confluence of factors is prompting America to change the way it thinks about age and work. The economic downturn, shifting perceptions of retirement, increased workplace flexibility, and the aging of the "baby boom" generation are all contributing to people working longer. Many of these capable, experienced mature workers develop disabilities as they age, or existing disabilities may become more significant. To retain the talents of these valuable, skilled workers, employers can implement a variety of workplace practices, many of which benefit all workers and make good business sense. The following resources provide more information about the topic of older workers.

SeniorNet (Links to an external site.) - SeniorNet's mission is to provide older adults education for and access to computer technologies to enhance their lives and enable them to share their knowledge and wisdom.

11 Colleges That Attract the Most Older Students (Links to an external site.) - Jordan Friedman - U.S News - Among the 11 U.S. News-ranked schools with the highest percentage of students 25 and older in fall 2015, the average was 66 percent.

Older Adults and Volunteering (Links to an external site.) - Allie Meyer - This paper will focus on a review of scientific research articles that clarify the impact of volunteering on the life of older adults. It is my opinion that volunteering is a preventative adaptation, a way for older adults to increase social resources, decrease stress and improve their quality of life across physical, psychological and sociocultural domains.

Age is no barrier: predictors of academic success in older learners (Links to an external site.) - Abbie-Rose Imlach, David D. Ward, Kimberley E. Stuart, Mathew J. Summers, Michael J. Valenzuela, Anna E. King, Nichole L. Saunders, Jeffrey Summers, Velandai K. Srikanth, Andrew Robinson & James C. Vickers - npj Science of Learning 2, Article number: 13 (2017) - Therefore, a major finding of this investigation is that the level of prior engagement in cognitively stimulating leisure activities is a stronger predictor of later-life success in university education than an individual's history of engagement in education. This result could suggest that it would be erroneous for a cognitively active older adult to assume that their sparse history of education is a limiting factor when considering university-level education.
Presentations
Volunteerism - A Salute to Senior Service - Professional Caregiver Recorded Webinar (Links to an external site.)

Dr. Amy D'Aprix and Mary Alexander

Fourth Discussion Forum - Investigative Analysis Presentation
As described in the Week 8 - Fourth Discussion Forum outline for this Discussion Forum, the information gathered from your Topic of Interest research and presented in an audio recording of your findings using PowerPoint, are posted to the Week 8 - Fourth Discussion Forum. Additional information regarding this Discussion Forum can be found on Week 8 - Fourth Discussion Forum - Investigative Analysis and Reporting on Topic of Interest due Friday, October 11.

Please upload your initial PowerPoint response by Friday, October 11 no later than 11 pm ET. Note that this Discussion Forum requires initial posting of a recorded PowerPoint presentation to the Shared Files Folder (Links to an external site.) for us to review. These files tend to be large and may take a few minutes to upload which is why we are using a system that can handle large files. You will respond in the Discussion Forum as usual to all viewed presentations as required by the guidelines for Discussion Forums.

Comments and responses to other posts continue through Sunday evening of the following week. Please refer to your Discussions Forum section in your syllabus for suggestions for appropriate responses. This is a graded Discussion Forum.

Online Content
National Institute on Aging (Links to an external site.) From the National Institutes of Health Available in Spanish. (Links to an external site.)
Facing Your Fears of Returning to School as an Adult (Links to an external site.) - Becton Loveless - Education Corner Logo - A growing number of career colleges and vocational training schools now offer bachelor's and graduate degree programs oriented toward working adults. People frequently enroll in career colleges to acquire new skills or enhance their knowledge.
VolunteerMatch.org (Links to an external site.) - We bring good people & good causes together - VolunteerMatch is the most effective way to recruit highly qualified volunteers for your nonprofit. We match you with people who are passionate about and committed to your cause, and who can help when and where you need them.
Create the Good (Links to an external site.) - aarp.org - Create The Good connects you with volunteer opportunities to share your life experiences, skills and passions in your community.
SKIP - Website (Links to an external site.) - SKIP: Seniors & Kids Intergenerational Programs Logo - SKIP stands for Seniors and Kids Intergenerational Programs. Videos (Links to an external site.) to watch. Our School Visitation program (Links to an external site.) brings together students of all ages with nursing/retirement home seniors. Whether you're a public school educator, a nursing home manager or an interested volunteer, we encourage your participation! Please contact us with your questions, suggestions and requests. Together we can build a strong program and bridge the gap between young and old.
Senior Resource: Education for Senior Citizens (Links to an external site.) - seniorresource.com - Resources for Seniors Are you doing your brain an injustice? As we get older we become set in our ways and more sedentary. We gravitate to easy, comfortable grooves in our daily life. This also tends to lead us to loneliness and isolation. The result is a decline in both social interaction as well as decreased mental stimulation. These are two of three components essential to brain health (physical exercise, cognitive exercise and social engagement). This cognitive decline significantly increases the risk of dementia.
Senior Learning Network (Links to an external site.) - seniorlearningnetwork.com - Join us to find out about our vast array of programs, how to best schedule in your community, what are others people's favorite programs and much more! All the details you may be wondering about will be answered. PLUS! You'll find out how easy it is to use the video conferencing software.

Why America's campuses are going gray (Links to an external site.) - Kelley Holland - CNBC - More and more older Americans are heading back to school, often part time or in the evenings, and their rate of enrollment is rising faster than students of typical college age. In 2009, students aged 25 and older accounted for roughly 40 percent of all college and graduate students, according to the National Center for Education Statistics. That figure is expected to rise to 43 percent by 2020 as 9.6 million older students head to campus.

Next Week - Readings, Presentations, Community Resources Interview Assignment, Online Content

Week 9  Oct 14 – Oct 20

Topics

Home Care
Home Health Care Programs
Hospice

Assigned Reading
Text Chapter 18

Additional Reading
Hospice and Palliative Care (Links to an external site.) - National Hospice and Palliative Care Organization - News-Medical - Although the terms hospice and palliative care are often used together, their meanings differ. Hospice care generally refers to care received during the period of time when a patient has stopped seeking treatment for a life-threatening illness or when more treatment is extremely unlikely to prolong life. Palliative care provides therapies and medications that are designed to make patients more comfortable and ease the symptoms of serious illnesses or conditions—care designed to improve the quality of daily life.

National Home Health Rankings (Links to an external site.) - We computed home health care rankings using publicly reported data downloaded from the Centers for Medicare & Medicaid Services (CMS) Medicare website (Links to an external site.) - last accessed 11/16/2018). Rates are based on episodes of care occurring between January 1, 2017 and December 31, 2017.

Cost of Care Survey 2018 (Links to an external site.) - Genworth - The world’s population is aging at a faster rate than ever before and people are living longer. Every day until 2030, 10,000 Baby Boomers a day will turn 65 and 7 out of 10 of people will require long term care in their lifetime. The cost of that care varies based on care setting, geographic location of care and level of care required, among other things. Using Genworth’s Cost of Care Survey tool below, you and your family can calculate the cost of long term care across the U.S. Knowing the cost is a first step to helping you plan for it.

Presentations
Navigating Senior Care Options - Professional Caregiver Webinar (Links to an external site.)

Lakelyn Hogan, MA, MBA - Today there are more options than ever before for older adults who need help living in their homes, or who can no longer safely live alone. Gone are the days of the institutional-like nursing homes. Family structures have also changed, with a smaller pool of family caregivers living in proximity to their older loved ones. This web seminar will address the variety of options available to older adults in need of assistance, including resources for staying at home with in-home help, and alternative housing options. From September 2017.

Hospice Care (Links to an external site.)
- scrippsnewspapers

Palliative Care: Improving Quality of Life for People with Serious Illnesses (Links to an external site.)
Community Resources Interview Assignment Due October 18

Please attach your report to an email to the Instructor

Online Content
National Council on Aging (Links to an external site.) - NCOA.org
No Wrong Door - Transforming the way people access services in the community (Links to an external site.) - No Wrong Door Logo - The Administration for Community Living (ACL), the Centers for Medicare and Medicaid Services (CMS), and the Veterans Health Administration (VHA) have partnered for several years to support states’ efforts to develop coordinated systems of access to make it easier for consumers to learn about and access LTSS.
Resources for Senior Citizens and Their Families (Links to an external site.) - NLS home page - National Library Service - This guide surveys a spectrum of organizations, online tools, and articles from government, academic, and nonprofit sources. All nonprofit sources are checked against the IRS Exempt Organization and Revoked Organizations, Charity Watch, and ProPublica Nonprofit Explorer. While the primary focus of this guide is at-risk seniors, it also covers topics such as employment and federal and state benefits. New sections include nutrition for older adults, transportation and driving, and safety and emergency preparedness. Part Two contains a selective bibliography of current articles from academic journals and media sources highlighting recent research. The guide concludes with a directory of contact information for all sources in Part One. This is the ultimate resource guide.
Keep Medicare Alive and Well (Links to an external site.) - Erin Taylor - U.S. News & World Report LP - If Medicare is going to make it to the century mark, the federal government must look at areas of heavy expenditure with a renovator’s eye. One solution that could go a long way toward accomplishing Medicare reform may sound counterintuitive – change the way the program handles and pays for end-of-life care.
Eldercare Locator (Links to an external site.) - Department of Health and Human Services.
Study points to new health service delivery models for homebound older adults (Links to an external site.) - Johns Hopkins School of Nursing - "The homebound population of older adults is 50 percent larger than the nursing home population in this country but almost completely invisible," says senior author Sarah Szanton, PhD, ANP, FAAN, associate professor and PhD program director at the Johns Hopkins School of Nursing. "Only 11 percent receive homebound medical care, and the others may receive no care or intermittent care."
Palliative Care Versus Hospice Care (Links to an external site.)

Lee Memorial Health System

Understanding Home Health Care (Links to an external site.)

Dr. Alicia Arbaje - A brief overview of Home Health Care
Next Week - Readings, Presentations, Online Content

Week 10 Oct 21 – Oct 27

Topics

Legal Assistance Programs
Legal Problems of Older Adults
Challenges for Legal Programs and Services

Assigned Reading
Text Chapter 13
While conditions for older Americans have improved markedly since passage of the Older Americans Act of 1965 (OAA), many elderly still are denied their basic rights and benefits, and suffer abusive situations ranging from financial exploitation to severe neglect. They may need advocacy on their behalf because their physical or mental disabilities, social isolation, limited educational attainment or limited financial resources prevent them from being able to protect, or advocate for, themselves.

Older Americans Act Reauthorization and the Legal Assistance Misconception (Links to an external site.) - Charles P. Sabatino - Bifocal - ABA - threshold, long-standing shortcoming is that we are currently meeting only a small portion of the legal needs of older Americans. A recent review of the most current data available shows that the actual need for legal assistance by older Americans living at the poverty level is about four times as great as the ability of the current system to meet the need. However, since neither Congress nor the states are inclined to add funding in the current environment, it is essential to use the funding most effectively and efficiently.

The Protection of the Elderly - Model Law (Links to an external site.) - The Johns Hopkins University School of Advanced International Studies - Recognizing the inherent value and wisdom of elderly people, which they contribute to the community, this law aims to promote respect and appreciation for the participation of the elderly in the community. This law endeavors to empower, include, and protect this cherished population of every community. Furthermore, considering the often vulnerable status of the elderly, the community - individually and collectively - shall take action to promote the rights and well-being of the elderly. This law purports to (1) protect the rights and interests of the elderly, and (2) provide the elderly with the support necessary to sustain the quality of life and dignity fitting to their respected status in community. The community shall protect and promote the health and mental well-being of the elderly, and shall have the duty to represent and augment the lawful rights and interests of the elderly.

How the Elderly Lose Their Rights (Links to an external site.) - Rachel Aviv - The New Yorker - Guardians can sell the assets and control the lives of senior citizens without their consent—and reap a profit from it.

Presentations
Understanding Legal Aid - Preview the document - National Center for Medical and Legal Partners Leadership - No audio with this presentation but still some good information

American Bar Association - Serving Our Seniors Program (Links to an external site.)

ABA YLD 2010-2011 Public Service Project

Online Content
National Center on Law and Elder Rights (Links to an external site.) - ACL Administration for Community Living logo link to home page - The National Center on Law and Elder Rights (NCLER) empowers aging and legal professionals with the tools and resources they need to provide older clients and consumers with high-quality legal assistance in areas of critical importance to their independence, health, and financial security.

Healthfinder.gov (Links to an external site.)- Health topics A - Z.
Fraud Target: Senior Citizens (Links to an external site.) - FBI.gov - The FBI's Common Fraud Schemes webpage provides tips on how you can protect yourself and your family from fraud.

The Center for Social Gerontology (Links to an external site.) - he Center for Social Gerontology, Inc. (TCSG), since its inception in 1972, has been a non-profit research, training and social policy organization dedicated to promoting the individual autonomy of older persons and advancing their well-being in society. TCSG has pursued this goal through a wide variety of projects, including serving since 1985 as an Administration on Aging-funded National Support Center in Law & Aging. - Look along the bottom of the page for additional links and services.
Week 11  Oct 28 – Nov 3
Topics

Employment Programs
Policy Background
Users and Programs
Challenges for Older Worker and Employment Programs

Assigned Reading
Text Chapter 8

Additional Reading
Older People Working Longer, Earning More (Links to an external site.) - Erika McEntarfer - US Census Bureau - We know that the number of older workers is on the rise. We also know that these workers are not only making more money on average than ever before but are outpacing the average earnings growth of other age groups.
Challenges of an Aging American Workforce (Links to an external site.) - Philip Moeller - US News and World Report - The aging American workplace will likely emerge as one of the dominant economic and human interest stories of the next 10 to 20 years.
America’s Aging Workforce: Opportunities and Challenges (Links to an external site.) - Special Committee on Aging United States Senate - Senator Susan M. Collins (R-ME), Chairman Senator Robert P. Casey, Jr. (D-PA), Ranking Member - The United States Senate Special Committee on Aging is committed to understanding, embracing, and addressing the opportunities and challenges facing older workers. The Committee seeks to ensure that older workers are able to thrive at work and adequately prepare for retirement. This report provides a summary of the landscape of the aging workforce and key findings related to aging workers as well as employers. The report concludes with a vision of how aging employees and their employers can work together to ensure that they both prosper.
Aging Workforce News (Links to an external site.) - Aging Workforce News is an enhanced news site and blog tracking developments, tools, and resources for managing older workers and boomers in the workplace.
Presentations
AARP Public Hearing on Age Discrimination in the Workplace 5-29-14 (Links to an external site.)

AARP Public Hearing on Age Discrimination in the Workplace

The Latest in Age Discrimination (Links to an external site.)

LawJournalTV.com

Age Discrimination  (Links to an external site.)
Community Resources Assignment - Individual Conference Reports
The intention for this assignment is for the student to present the results of their interviews in a conference-style format. These informal presentations serve as an exercise in expressing your thoughts and ideas to friends and colleagues within a dynamic and interactive conference setting. The assignment is to review with the class your PowerPoint summary of your Community Resources Assignment. An example and instructions of Community Resources Interview PowerPoint is located on the course Homepage.

Community Resources Assignment - Individual Conference Reports will begin on Tuesday, October 29, and continue on Wednesday, October 30, Thursday, October 31, and if needed Friday, November 1. All Conference Report start times begin at 7 pm ET. To join a Conference, click on Conferences tab then click on the appropriate Conference. I will need your final copy of your Community Resources Assignment PowerPoint presentation went to me via email attachment prior to your evening.

Please refer to Week 11 - Fifth Discussion Forum for additional information about posting and responding to your presentations and to the Community Resources Assignment - Individual Conference Reports information located on the Home/Course Materials Page.

Once you have presented your Conference Report, please post a response to the Week 11 Discussion Forum stating that your presentation is ready for review. Posting your comment to the Discussion Forum informs the Grade Book that you have met that part of the requirement. Failure to post some statement as an opening post will be flagged as late or missing.

Please contact your instructor should you have questions or concerns regarding this assignment.

Fifth Discussion Forum
Please click Week 11 - Fifth Discussion Forum and read the information provided regarding the posting your presentations. Post your PowerPoint presentation no later than the evening of Friday, October 1. Comments and responses to other posts continue through the remainder of the semester. Please refer to your Discussions Forum section in your syllabus for suggestions for appropriate responses. This is a graded Discussion Forum.

Online Content
Senior Corps (Links to an external site.) - Corporation for National and Community Service - Senior Corps is a network of national service programs for Americans 55 years and older, made up of three primary programs that each take a different approach to improving lives and fostering civic engagement. Senior Corps volunteers commit their time to address critical community needs including academic tutoring and mentoring, elderly care, disaster relief support, and more.

Four Observations on the Future of Aging (Links to an external site.)
Dr. Ken Dychtwald - Over the past 35+ years, Dr. Ken Dychtwald has emerged as North America's foremost visionary and original thinker regarding the lifestyle, marketing, healthcare and workforce implications of the age wave. He is a psychologist, gerontologist, documentary filmmaker, entrepreneur and best-selling author of sixteen books on aging-related issues, including Bodymind, Age Wave: The Challenges and Opportunities of an Aging Society

The Aging Workforce & Age Discrimination (Links to an external site.)
Academy of Management - The laws in place protecting people from age discrimination are very clear and are constructed in such a way that makes it near impossible to prosecute perpetrators successfully. The recognizable signs of the acts of age discrimination, both overt and covert, are so well known, and
hence avoided by the perpetrators, that the possibility of any legal success in prosecution of the offense
is impossible. The usual offenders can either afford to employ a legal department or keep legal counsel
on retainer to protect their interests...individuals typically cannot afford this luxury. Employers use
instructional videos that all employees are required to view, that address these laws, so employers can
“wash their hands” of any liability, while they themselves practice the abuse of age discrimination without
repercussion.

Protect Older Workers From Age Discrimination (Links to an external site.) - AARP The Magazine
Experience Works (Links to an external site.) - logo we help older adults age with dignity and purpose
through job training, volunteerism, and employment. Our services help thousands of people escape
poverty, engage in their communities, and live meaningful, independent lives – and local communities
prosper.
The National Caucus & Center on Black Aging, Inc. (Links to an external site.) - NCBA - - The National
Caucus & Center on Black Aging, Inc. was founded in 1970 to ensure that the particular concerns of
elderly minorities would be addressed in the then-upcoming 1971 White House Conference on Aging.
Since then, NCBA has helped protect and improve the quality of life for elderly populations, making
certain that legislators, policy makers, philanthropists, advocacy groups, service organizations, thought
leaders and the public at-large include minority seniors in their programs, policy- and law-making, and
giving. NCBA is one of the country's oldest organizations dedicated to aging issues and the only national
organization devoted to minority and low-income aging.

What America’s Aging Workers Mean For the Future Of Work (Links to an external site.) - Rick
Wartzman - Fortune - in a 2015 Gallup poll, 37% of non-retired Americans said they don’t expect to stop
working until after age 65. That was way up from the 14% who said this in 1995.

Week 12  Nov 4 – Nov 8  Note: Class ends on Friday

Topics
LGBTQ Issues
Associations and Certifications

Open Book Quiz
Quiz will be available starting Monday, November 4 and conclude on Friday, November 8 at 11 pm
ET. You will have 90 minutes to answer 25 multiple choice and true/false questions. The Quiz covers all
material in the textbook. Click on Open Book Quiz to access the quiz.

Semester Wrap-up Conference
We will have a Wrap-up Conference to review course content and materials covered, ease of use and
quality of information, looking ahead, and any other aspect to the course you wish to share. All
suggestions are welcome and attendance in this Conference is not mandatory and does not count in
your overall grade but I do hope you get a chance to stop in. The Conference will be held on Thursday,
November 7 from 7 to 8 pm ET. Click on the Zoom Conferences button on the left and click on Wrap-up
Conference. Follow the directions to join.

Online Content
AAAs/ Title VI Agencies (Area Agencies on Aging) (Links to an external site.) - National Association of
Area Agencies on Aging
American Geriatrics Society (Links to an external site.) - AGS
Lesbian, Gay, Bisexual and Transgender Aging (Links to an external site.)Links to an external site. -
2016 APA
On LGBT (Links to an external site.)Links to an external site. - National Resource Center
LGBT Aging (Links to an external site.)Links to an external site. - ASA
LGBT Advocate Sees Hurdles Ahead

Unless policies change, older gays and lesbians will face unique challenges as they age.

Aging Life Care Association

Aging Life Care™, also known as geriatric care management, is a holistic, client-centered approach to caring for older adults or others facing ongoing health challenges.

International Commission on Health Care Certification

The Agency offers multiple certifications representing the primary health care delivery systems offered by allied health care providers in various health care provider settings and physicians of varying specialties.

National Academy of Certified Care Managers

NACCM assures that Care Managers are qualified to perform the full range of care management tasks through a validated, standardized examination.

Commission for Case Manager Certification

We are committed to the evolution of case management, promoting quality practice, ethical standards and behavior, science-based knowledge development, and a heightened understanding of the role and function of today's professional case manager.

National Association of Social Workers

Social workers are trained to look at situations in a holistic way. They help people increase their ability to solve problems, to cope with stressors and to get needed resources.

National Council of Certified Dementia Practitioners

Certifications offered by NCCDP is open to all health care professionals who qualify. A health care professional is one who works in the following professions, Pharmacist, Physician, Nursing, Social Services, Administrator, OT, PT, Speech, Recreation, Activities, Nursing Assistant, Home Health Aide, Personal Care Assistant, Dietitian, Music Therapist, Art Therapist, Massage Therapist, Aroma Therapist, Clergy, Front Line Staff, Consultants, Clergy, trade school instructors and teachers at universities, management companies, Association Staff, government employees working in Ombudsman office, Office on Aging and state surveyors and inspectors. The certification is open to those who qualify and work in the following health care settings, nursing homes, assisted living, adult day care, hospitals, hospice and home care setting, home care agency, Life Plan Communities, Independent Living Communities, etc.

Alliance of Information and Referral Systems

The mission of the AIRS Certification Program is, in accordance with international credentialing practices, to improve the quality of the I&R service received by the public, recognize the professional of individual I&R practitioners, and provide an enhanced quality assurance measurement to organizations that provide I&R.

National Council on Aging

We’re a respected national leader and trusted partner to help people aged 60+ meet the challenges of aging. We partner with nonprofit organizations, government, and business to provide innovative community programs and services, online help, and advocacy.